

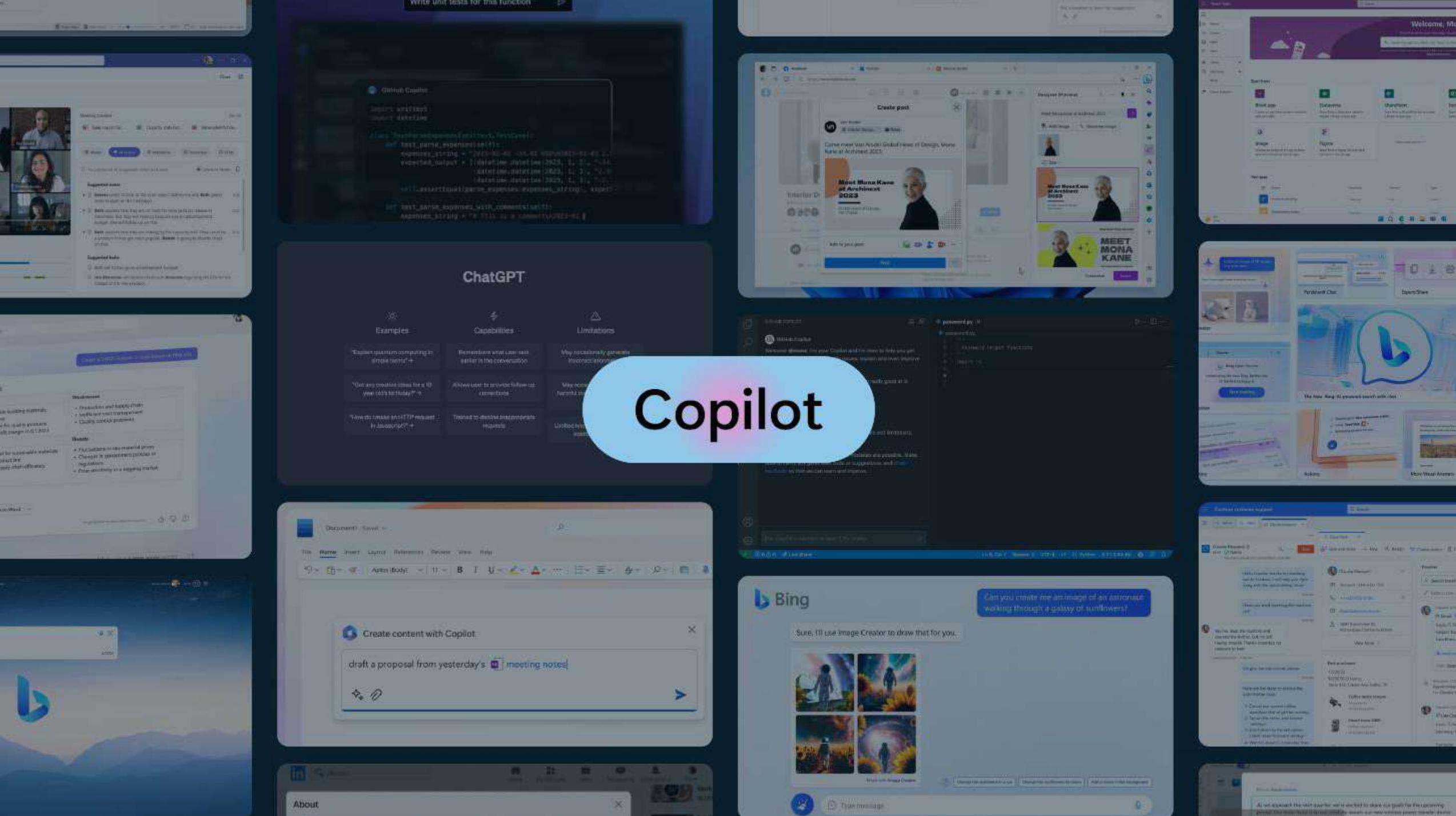


VAŠ PAMETNI POMOČNIK NA DELOVNEM MESTU

Copilot

Andrej Černivec

Copilot



```
Write unit tests for this function

import { expect } from 'chai';
import { generateRandomString } from './utils';

describe('generateRandomString', () => {
  it('returns a string of the specified length', () => {
    const length = 10;
    const result = generateRandomString(length);
    expect(result).toHaveLength(length);
  });
});
```

ChatGPT

Examples	Capabilities	Limitations
• Explain quantum computing in simple terms	• Remember what user said earlier in the conversation	• May occasionally generate incorrect information
• Get any creative ideas for a 10 year old's birthday	• Allow user to provide follow up instructions	• May occasionally generate harmful or unsafe content
• How do I make an HTTP request in JavaScript	• Trained to detect and ignore inappropriate requests	• Limited to the information it has been trained on

Create pool

Invite over 100 people. Global Head of Design, World's Most Active 2023

Meet Mona Kane at Architecture 2023

MEET MONA KANE

Document | Save

File Home Insert Layout References Developer View Help

Open (body)

Create content with Copilot

draft a proposal from yesterday's meeting notes

Bing

Can you create me an image of an astronaut walking through a galaxy of sunflowers?

Sure, I'll use Image Creator to draw that for you.



View all Image Creator

Change the background color | Change the background image | Add a new filter background

PRIDRUŽITE SE NAM NA BE-TERNA DAY-U: AI BEYOND HYPE • Gra
Ljubljana - 9. november 2023 - Prijavite se!



AI B

9. november

Več o



https://onedrive.live.com/w/t/EaCkKPs6AchIjwULn3060f4Bvb8JylAFWrkt2b5C6LlaZw7e=CMgqn1

Document1 - Saved

Search (Alt + Q)

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Comments Catch Up Editing Share

Aptos (Body) 11 B I U A

Describe what you'd like to create, and Copilot will generate a draft

Page 1 of 4 256 words English (U.S.) Text Predictions: On

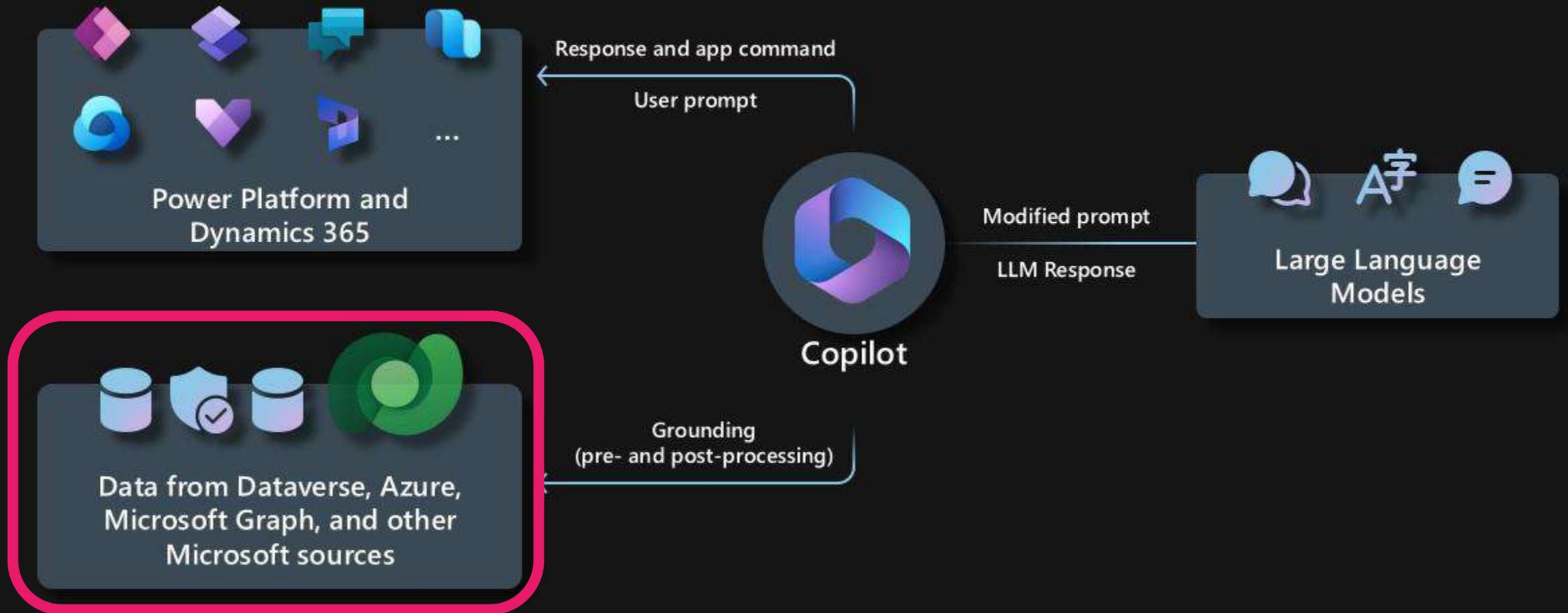
Page View Web View 100% Fit Give Feedback to Microsoft

Let's learn together. Windows copilot is powered by AI, so surprises and mistakes are possible. Make sure to check the facts, and share feedback so we can learn and improve!

Ask me anything...

Zakaj potrebujem Copilot še v Dynamics 365 aplikacijah?

Copilot | Dynamics 365 & Power Platform



Standardni primer



D365 Sales

Cross-sell/upsell

Lead generation



Campaigns



Omni-channel support



Website



Next best action



Recommendations



Content



D365 Customer Insights
(Marketing)



D365 Customer Service



D365 Customer Insights - Journeys (Marketing)

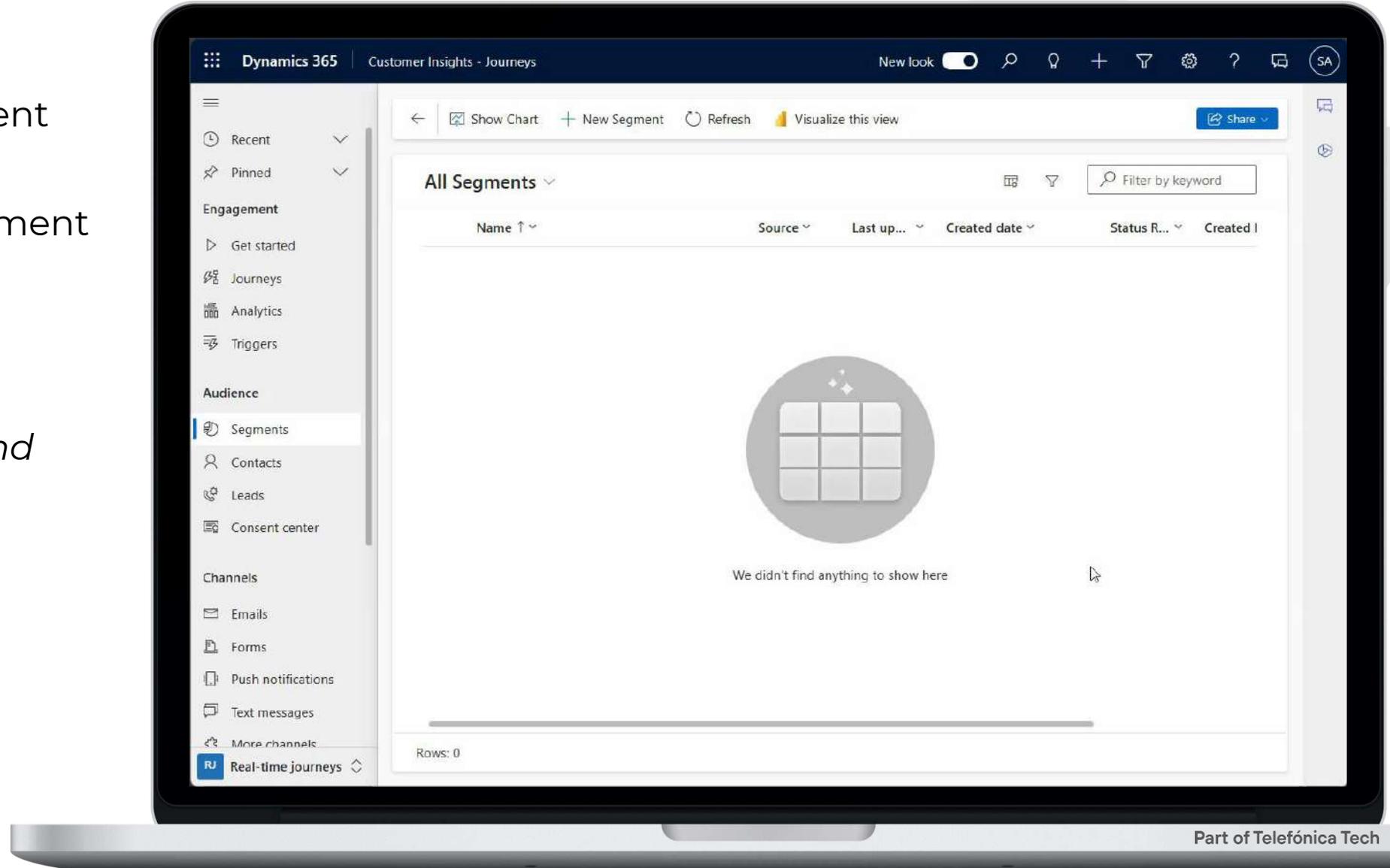


Kreiranje segmenta

- S preprostim opisom Copilot sestavi segment
- V nekaterih primerih Copilot predlaga segment glede na podatke

Primer:

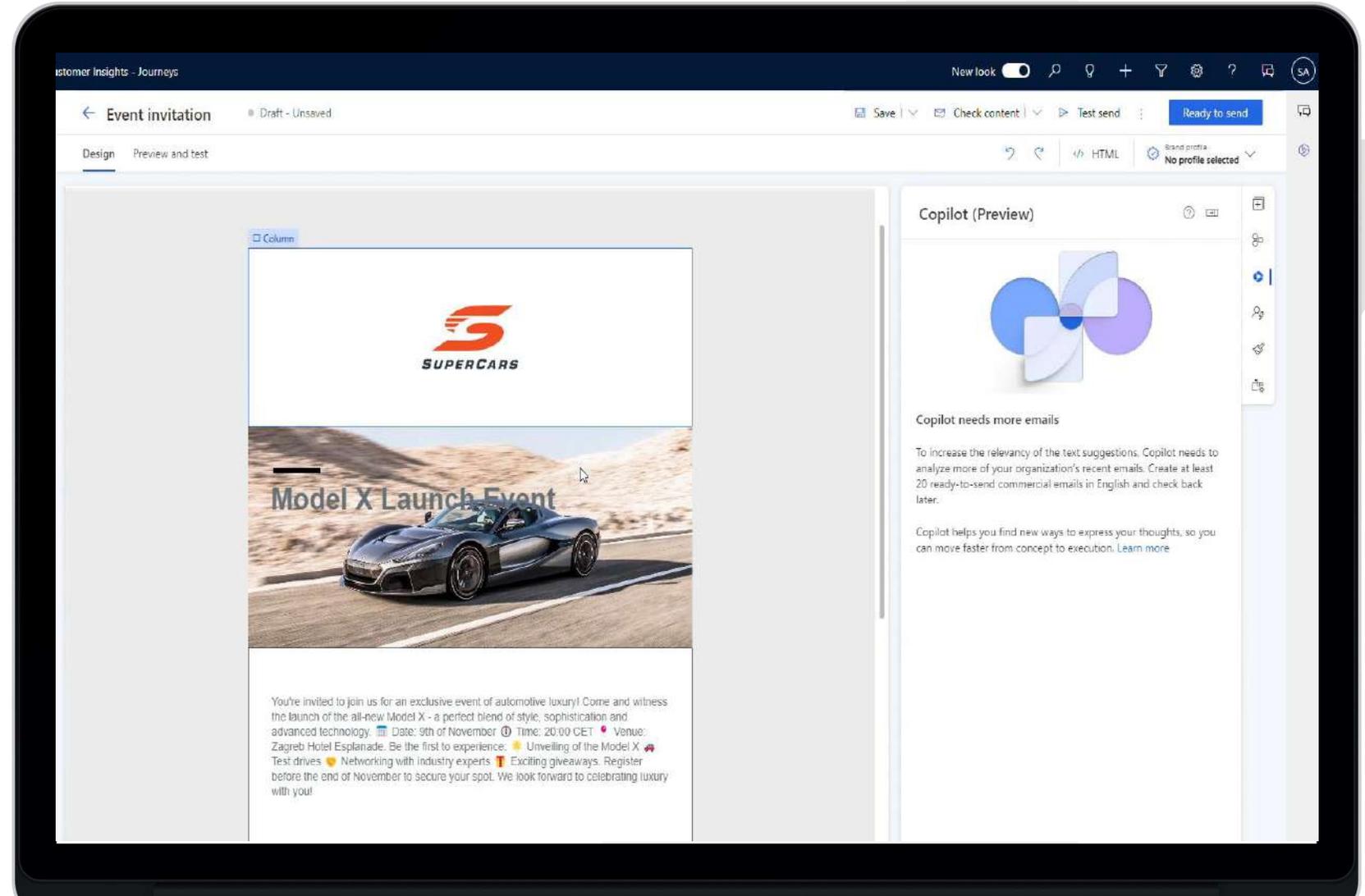
- „I want to sell EVs. Find interested contacts.“



Kreiranje popolnega emaila



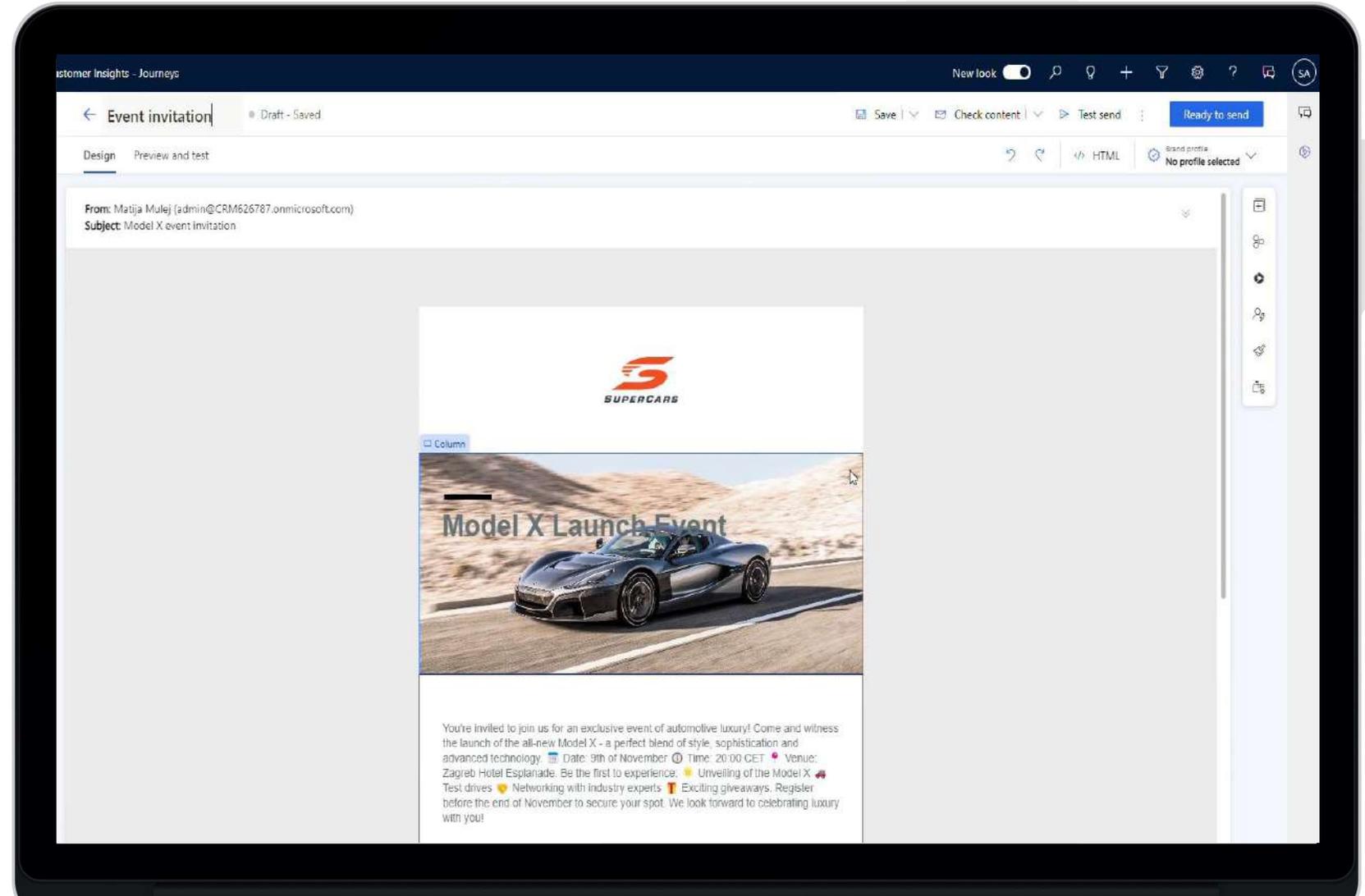
- Copilot sam generira tekst za email
- Ko je generiran, ga na podlagi naših želja popravi



Kreiranje popolnega emaila



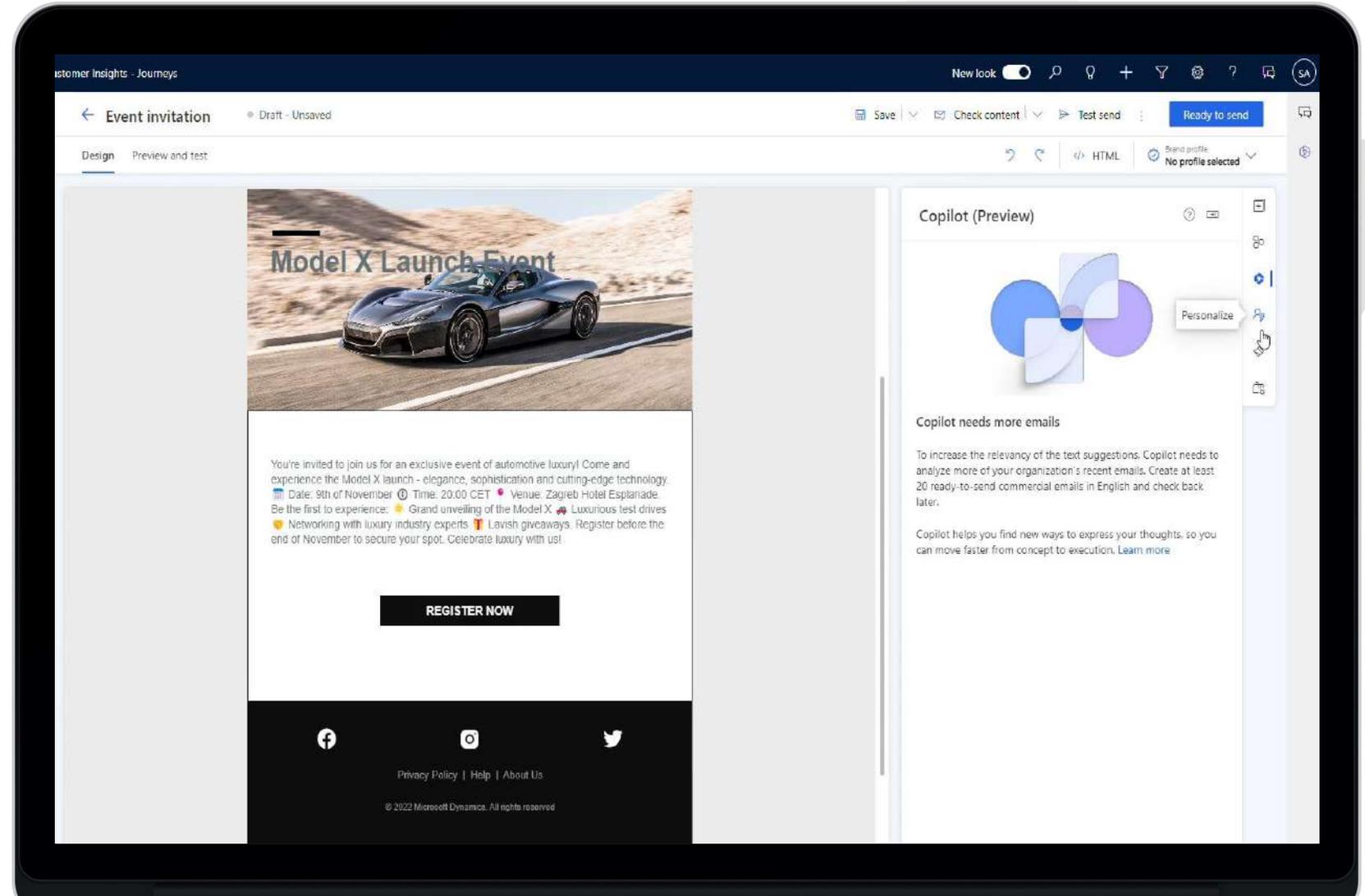
- Copilot samodejno predlaga, katere slike bi najbolj ustrezale



Kreiranje popolnega emaila



- Copilot-u pokažemo stran in sam izbere primerno barvno shemo



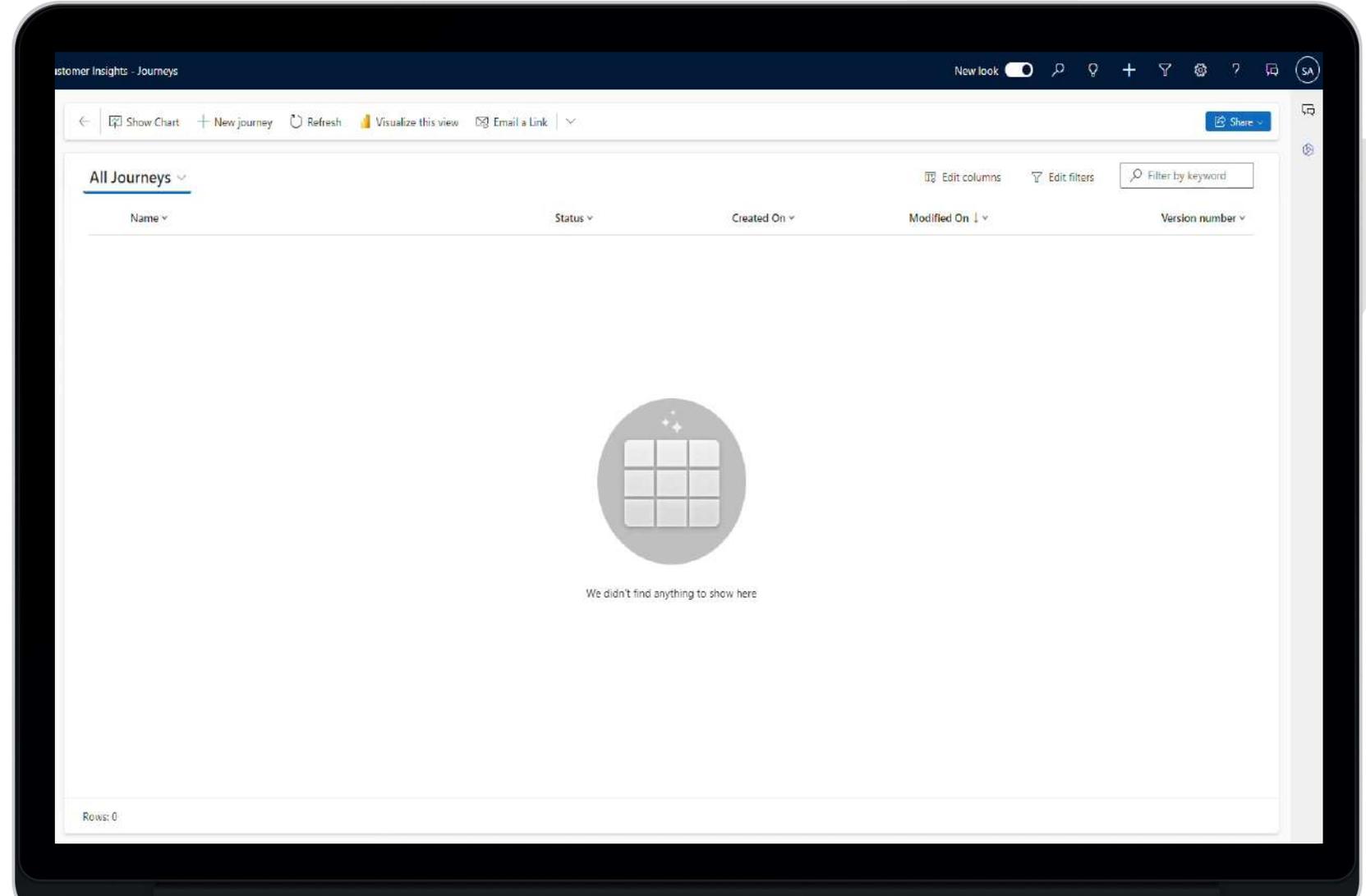


Kreiranje „Customer Journey-a“

- Z opisom Copilot-u razložimo, kako naj bi proces izgledal

Primer:

- „Pošlji vabilo na predstavitev novega modela. Nato pošlji opomnik. Nato pošlji zahvalo, če se udeležijo dogodka.“



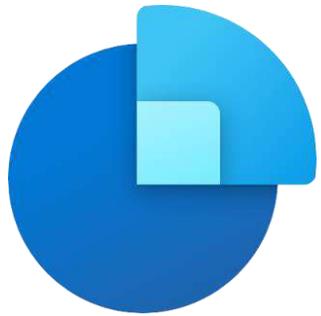
Standardni primer



D365 Customer Insights
(Marketing)



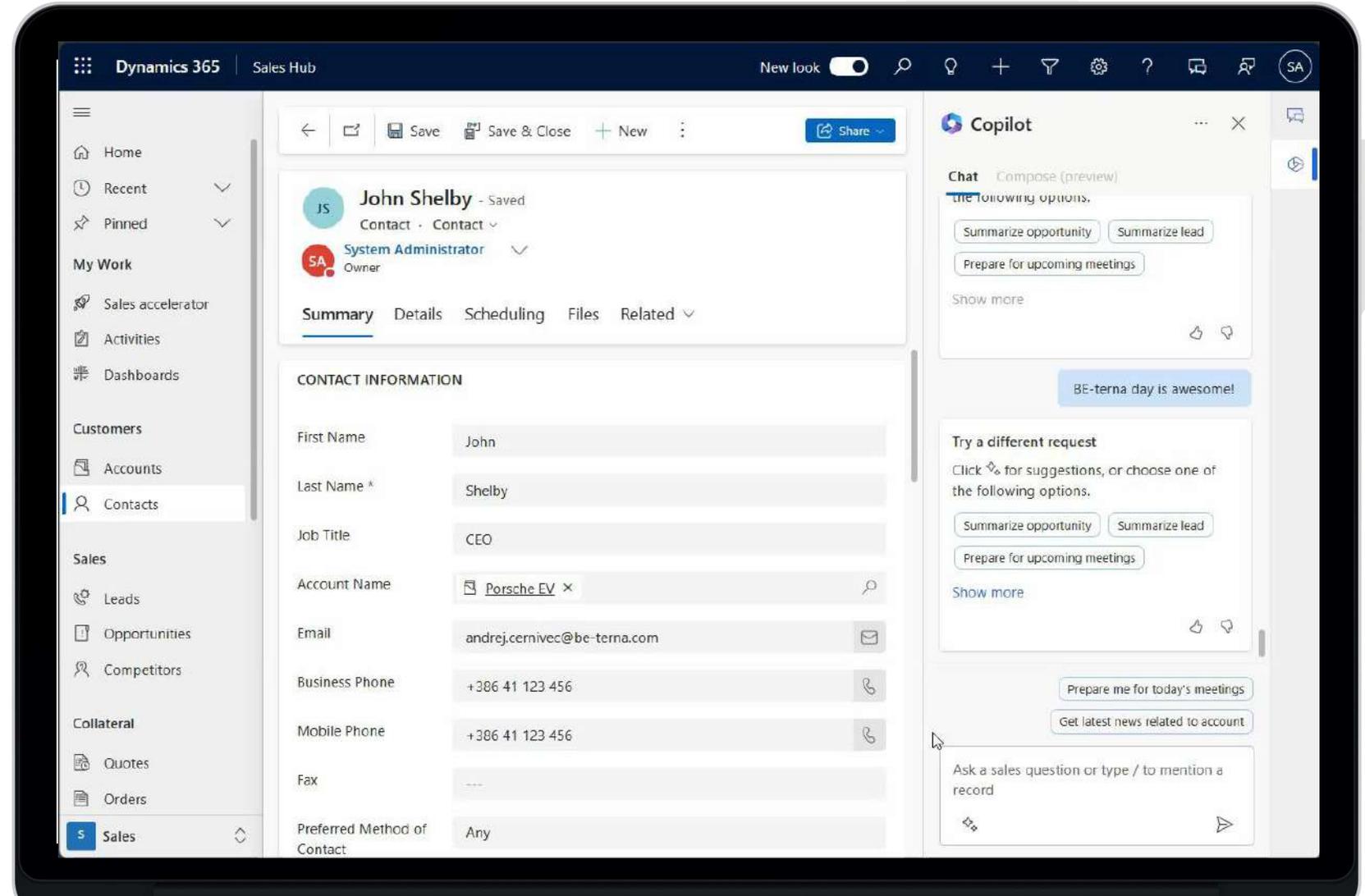
D365 Customer Service



D365 Sales

Hitri pregled stanja

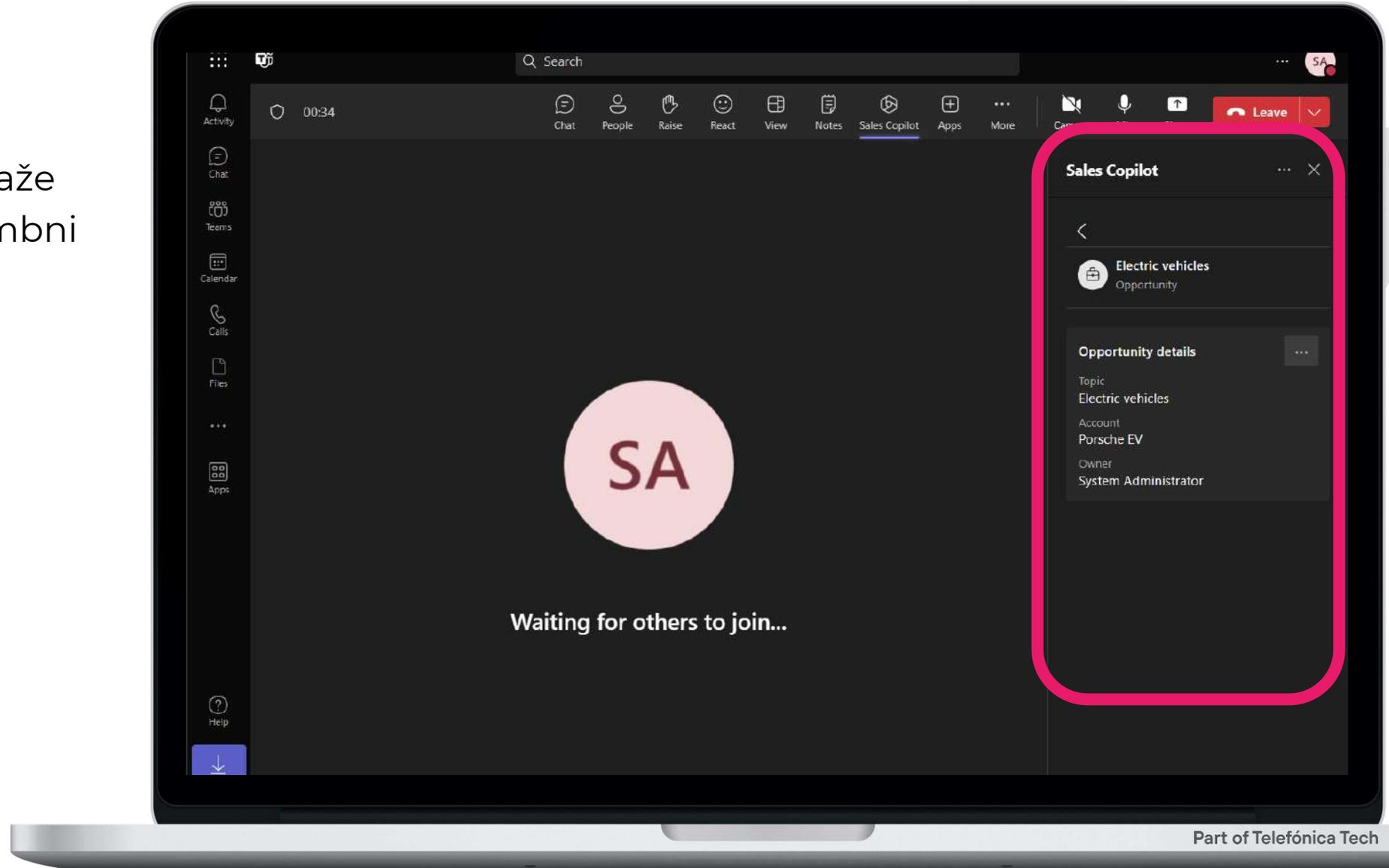
- Povzetek emaila
- Povzetek potencialne stranke
- Povzetek priložnosti
- Preverjanje novic
- Priprava na sestanek



Teams sestanek - zapiski

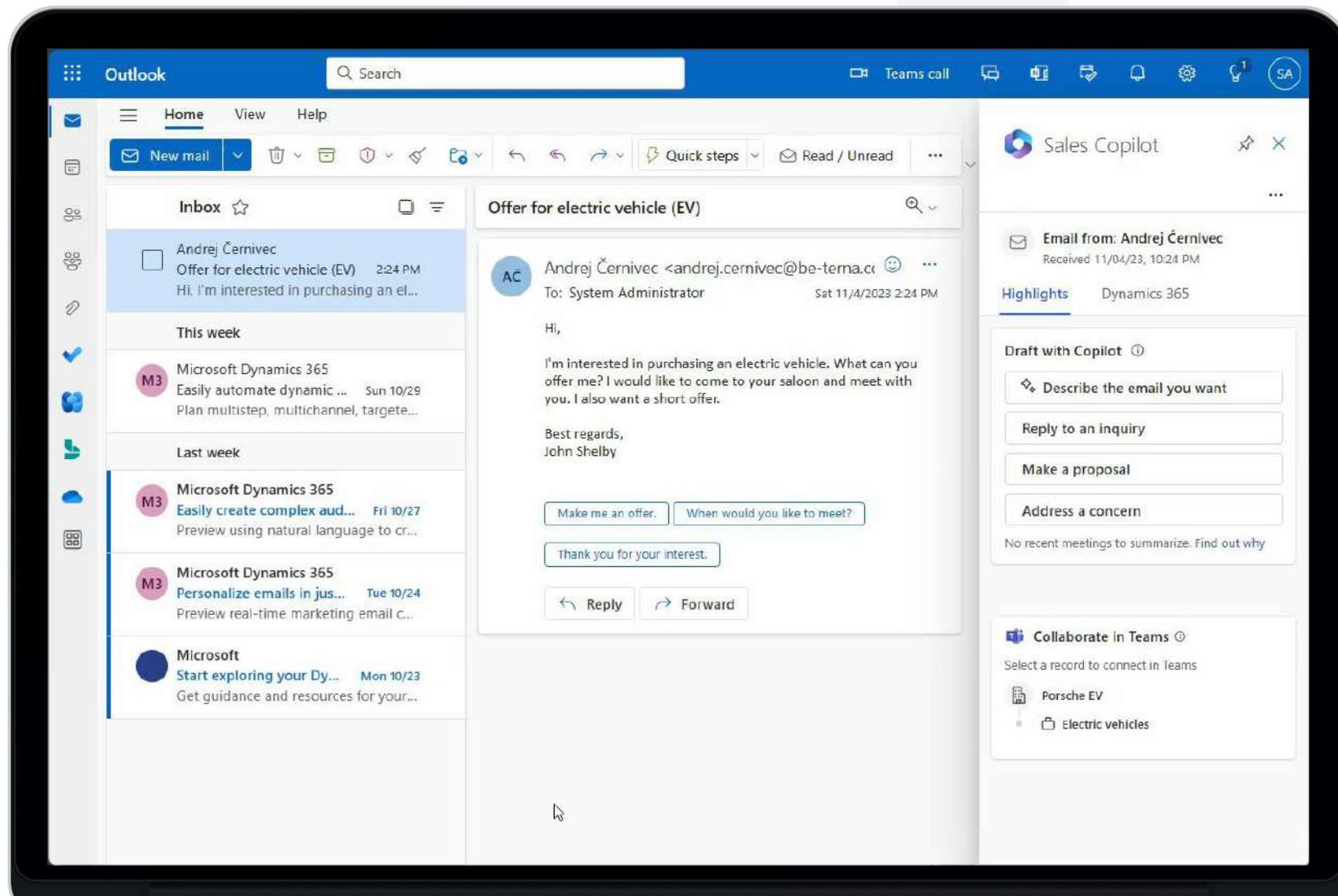


- Copilot poišče in prikaže podatke, ki so pomembni za sestanek



Samodejni odgovor

- Copilot prebere komunikacijo, preveri podatke v CRM in pripravi ustrezen odgovor
- Odgovor se lahko z dodatnimi zahtevami prilagaja



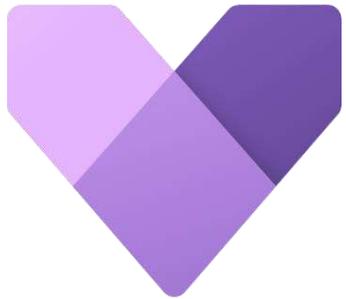
Standardni primer



D365 Customer Insights
(Marketing)



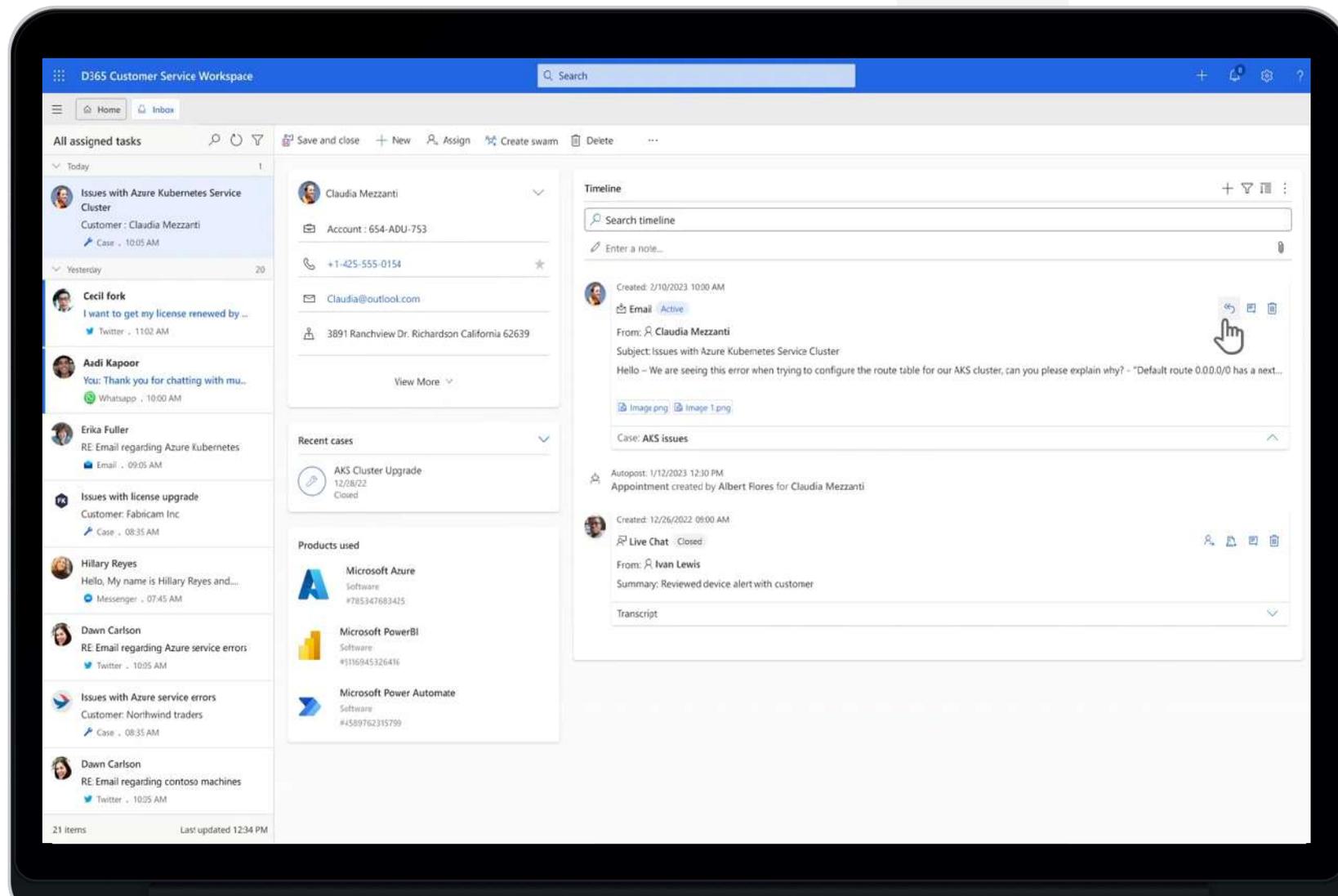
D365 Customer Service



D365 Customer Service

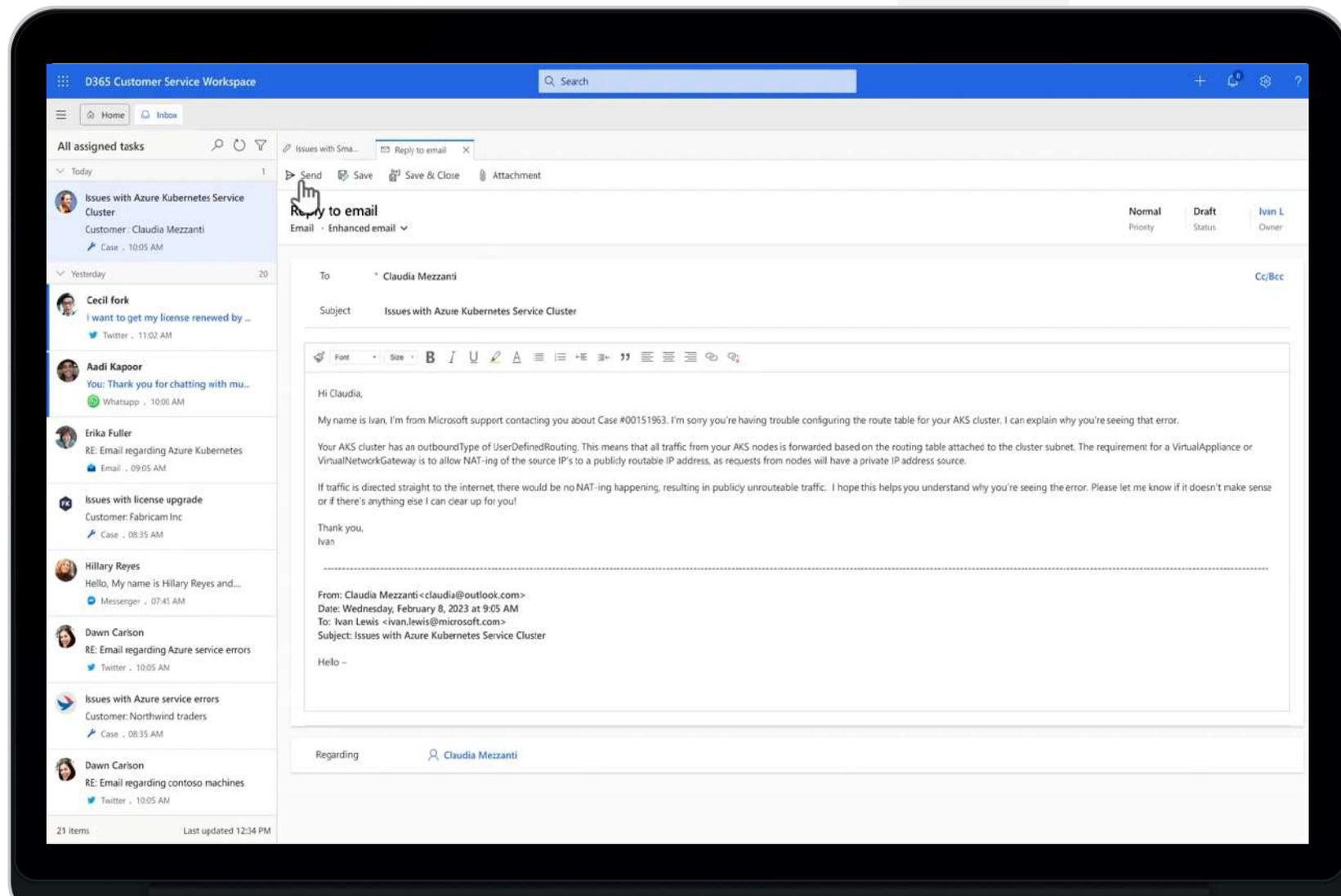
Reši težavo stranki

- Copilot prebere komunikacijo, preveri podatke v CRM in pripravi ustrezen odgovor
- Odgovor vsebuje rešitev težave



Pogovor s stranko

- Copilot spremlja pogovor s stranko in predlaga naslednje korake
- Pripravi vprašanja in rešitev
- Prikaže uporabljene vire



Standardni primer



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Content



D365 Customer Insights
(Marketing)



D365 Customer Service

Productivity & Collaboration

Microsoft 365



Microsoft Graph

3rd-party applications

3rd-party Data



Unified CRM & ERP

Dynamics 365

Sales



Dynamics 365 Sales

- Recap sales meetings
- Craft customer emails
- Real time tips and answers
- Summary view



Dynamics 365 Customer Insights

- Generate content ideas
- Create audience segments
- Simplify customer insights



Dynamics 365 Customer Service

- Create customer responses
- Accelerate information discovery
- Enable customer self-service with chatbots



Dynamics 365 Field Service

- Streamline work order creation
- New mobile experience



Dynamics 365 Finance

- Collections account summary
- Customer reminder emails
- Business planning AI-powered insights



Dynamics 365 Project Operations

- Assess project issues and risks
- Generate project task plans
- Generate project status report



Dynamics 365 Business Central

- Product descriptions
- Bank account reconciliation
- Marketing text suggestions



Dynamics 365 Supply Chain Management

- Predict disruptions
- Supplier news communication
- Summarize purchase order

Low Code

Power Platform



Power Apps



Power Automate



Power Virtual Agents



Power Pages



Power BI



Dataverse

Azure AI



Global cloud infrastructure & services
Identity, security, management, and compliance